

Pre-admission information for JEC website

Jewish Eldercare Centre Tour Dates

We offer monthly tours for interested potential residents and their families on a monthly basis. These tours will now be held on the last Friday of every month at 9:00. Interested participants should present themselves to the Security desk in the Hope Pavillion – 5725 Victoria Avenue.

Frequently asked questions:

How long will I have to wait for a place?

Because the health and social services agency of Montreal decides on the order of our admissions, we cannot predict exactly when your place will be available. The approximate wait time will depend on the urgency of your situation, and whether you are in hospital or in a residence. The waiting list does not necessarily move according to the time on the wait list, rather functions on the priority of your situation. Your social worker who has regular contact with you is the person who needs to be aware if there is any reason that your situation should be considered urgent. For someone living in the community who is not deemed a priority, it is expected that the wait would be one year.

What is the time frame to move in when a place is available?

Your social worker will be letting you know the exact date when a place becomes available. If you are living at home, you will have 24 hours to accept the accommodation. The move needs to take place within a maximum of 48 hours of receiving the call. If you are in a hospital, or residence and cannot go home, you will be discharged from **your current residence in order to move into your new residence at Jewish Eldercare Centre. The move will take place quickly, often on the same day as the accommodation is available.**

Because of the tight time delays, we urge you to begin planning early.

Do I have the right to refuse an accommodation?

If you are living at home and you and your social worker feel that you are not ready for the move and that you still want to come to Jewish Eldercare Centre at a future date, you can refuse the place. You will then be offered another place within one month. If you refuse the second accommodation, you will be

offered another place a month later. After three refusals, you will be taken off the list and a new request will need to be made if your situation changes.

If you have changed your mind about moving to Jewish Eldercare Centre, we would appreciate being advised as soon as possible. Please advise your social worker, who in turn will advise us.

Pre-admission visit or telephone contact:

When the social worker visits or contacts you, please make sure to share important information regarding your specific needs – example, information about allergies, special treatments, etc. This will help us to better meet your needs on your arrival.

What personal possessions can I bring with me to Jewish Eldercare Centre?

To ease the transition from home to a residence and to create a familiar, home-like environment, you are encouraged to bring specific items that have special meaning— mementos, pictures, a radio, clock and books or magazines. Any furniture from home will need to conform to space limitations and safety regulations; such items need to be authorized by the head nurse of the unit.

We supply the following furniture: bed, nightstand, chair and chest of drawers. We also provide linens including towels, sheets and bedspreads.

Residents and/or families wishing to purchase electrical appliances for their private rooms may do so if all the following conditions are met:

- 1) Approval must be given by Technical Services.
- 2) The appliance must be a low power unit whether it be for heating or cooling purposes.
- 3) The appliance must carry CSA approval and be in excellent operating condition.
- 4) Any electrical modifications costs necessitated by the installation of the appliance will be at the resident's expense.
- 5) The centre reserves the right of refusal or removal for clinical reasons.

- 6) The centre reserves the right to deny the use of the unit if it is in poor operating conditions or is used improperly.
- 7) Kettles, hot plates, toasters, oven toasters, flat irons, curling irons and hairdryers are not permitted due to the potential fire hazard.
- 8) A request for permission to install an electrical appliance should be made through the Head Nurse. The request will be communicated to the Technical Services Department, which will ensure that all conditions as described are met.
- 9) The Head of Technical Services will advise Accounting if any costs will be incurred (for example for air conditioner), so that the appropriate charges may be billed.

What to bring on admission Day

When you come to Jewish Eldercare Centre, you will need to bring these documents with you to complete the admission paperwork.

- † Health Insurance Card and Social Insurance Number
- Hospital Cards for acute care facilities
- † Documents concerning: Notarized Power of Attorney, Mandate, Financial Power of Attorney and Living will (if applicable)
- † Emergency information, including names and telephone numbers
- † A void cheque

The following information is required by the Interdisciplinary team.

- † List of vaccinations received
- † List of current drugs and allergies

When packing, you should consider bringing 7 to 10 outfits including the following: shirts/blouses, pants/slacks, dresses/skirts, undergarments, socks/hose, comfortable shoes, nightclothes, robe, slippers, comb/brush and toiletries (such as toothbrush, toothpaste, deodorant, special soaps or shampoos). **When you are packing your clothing, please make sure you pack a separate bag with 3-4**

days of clothing change. This ensures that when your clothing is sent to the laundry for labeling, you will be left with enough to wear should there be any delay in returning your items.

Please make sure to bring any assistive devices you are using – e.g walker, hearing aids, and glasses.

Labelling and laundry:

Laundry services are available at no charge. The Laundry department will label all your clothes when you bring them. If you are using the laundry service, make sure that the fabrics of the clothing you will be using for every day wear are machine washable and dryable. For use on special occasions, arrangements can be made to dry clean articles.

What are the charges for the room?

Effective January 1st, 2017, there have been changes to the room rates. These increases come directly from the Provincial Government. JEC does not make this decision.

Cost of private room: \$1836.90/month

Cost of semi-private room: \$1535.70/month

Cost of common room (4 beds): \$1141.80/month

COST CHANGES

Are there other charges?

There are additional charges which are not covered by Quebec Health Insurance or the residency fee (e.g. dental laboratory work, eyeglasses, hearing aids, foot care, and prosthetics). In particular situations, the Ministry may cover a portion of these costs. There is also a charge for optional services such as:

- Telephone service - \$25.00 per month (includes installation)
- Hairdressing services are billed based on service
- Air conditioning – must supply unit and pay \$150 per summer season
- Coffee shop – residents on pre-authorized payment plan may open a charge account
- Payment for NSF cheque - \$15.00

How do I apply for a reduced room rate?

REQUEST FOR REDUCTION OF RESIDENCY CHARGE (EXONERATION)

Jewish Eldercare Centre has a residency charge, determined by the government and based upon the type of accommodation. These rates are revised yearly. Partial or full rate reduction from the maximum fees is available under certain circumstances, and is dependent upon the income and/or assets of the resident and their spouse. For example, a rate reduction may be obtained for a single individual who has less than \$2500.00 in assets and who is receiving Old Age Security supplement. In the case of a couple, a rate reduction may be available following an evaluation by the government.

All requests for a rate reduction must include full financial information and other documentation. This documentation is then sent to Quebec Health Insurance (the RAMQ) for evaluation and decision. When assessing the charges, the government ensures the resident a monthly personal allowance. In the case of a couple where one person lives at Jewish Eldercare Centre, it might be recommended that the resident request an involuntary separation because the couple is living separately. This is not a legal separation, but rather an arrangement that could affect the decision on the room rate and/or lead to an increase in the amount received from Old Age Security pensions of the individuals.

Jewish Eldercare Centre staff will help the new resident and/or family complete the necessary information for a rate reduction request. Jewish Eldercare Centre has both private and semi-private accommodations. The resident moves into the first available accommodation. Payment is based upon the type of room occupied. The resident or family's preference of accommodation will be considered once the resident is at Jewish Eldercare Centre.